



Dear Patients,

Amid growing concern about the coronavirus COVID-19, our top priority is the health and safety of our patients and staff. We understand the concerns and uncertainty that you may be experiencing around this evolving situation, and we want to share a few ways our practice is committed to your well-being.

We have always taken great pride in operating a clean dental practice and recognize that this is more important than ever right now. We want to keep you informed of how our practice maintains the highest cleaning standards to keep ourselves and our patients safe. To supplement our standard sterilization and pathogen control protocols, we have implemented additional frequent cleaning procedures throughout the common areas of the office. For example, you may notice our staff disinfecting all door handles and other touch surfaces at least every 30 minutes. We have also temporarily eliminated touch-screen check-in and have removed magazines from the reception area. You'll also notice we've implemented a no-handshake policy.

To help us maintain the safety of our staff and other patients, we ask you to please contact us right away if any of the following conditions apply to you:

1. You have travelled outside of the US in the last month;
2. You have a cough, fever, shortness of breath, or flu-like symptoms;
3. You have had contact with anyone who has been exposed to coronavirus.

We are happy to reschedule appointments for patients who feel unwell.

Your best line of defense is an educated and dedicated team. Our staff are highly trained in the protocols for keeping ourselves and patients safe. We are monitoring changes and updated guidelines set forth by the Center for Disease Control and Prevention (CDC), the World Health Organization (WHO), the American Dental Association (ADA), and the Florida Department of Health, and will adapt as advised.

If you have any questions or concerns about coronavirus, the actions we are taking please call our office and we would be happy to answer your questions.

Thank you for trusting our practice with your care. As always, it is our privilege to serve you and our duty to provide you with the best care possible.

Sincerely,

Dr. Davis, Dr. Roberts, Dr. Boeller, Dr. Rife
and the entire DRBR Team